

WARRANTY 10 YEARS

PERIOD: 10 years

**PRODUCT: Dotmar Polycarbonate UVX
Capped Two Sides**

WARRANTY STATEMENT

Breakage

Should within 10 years from the date of sale, as a result of a manufacturing defect, Dotmar Polycarbonate PC UVX capped (two sides) 10 year sheet break, Dotmar will provide replacement sheet or a refund as detailed in the schedule below, subject to the terms and conditions set out below. Although polycarbonate sheet has strong resistance to breakage it should not be assumed from this warranty that the sheet is unbreakable. Dotmar cannot account for all usage's to which the sheet may be exposed and it is recognised that all materials are breakable.

Light Transmission

Should within 10 years from the date of sale, as a result of a manufacturing defect, Dotmar Polycarbonate PC UVX capped (two sides) 10 year sheet have a loss in light transmission of more than 7% of the initial light transmission value, Dotmar will provide replacement sheet or a refund as detailed in the schedule below, subject to the terms and conditions set out below.

Terms and Conditions

No warranties on abrasion resistance apply to this product.

The warranty against breakage only applies to sheet installed and cleaned to Dotmar recommendations. The purchaser should obtain a copy of Dotmar's cleaning instructions from the supplier of the sheet.

Determination of loss of light transmission will be measured with reference

to DIN 5036 for a cleaned, unscratched sample as recommended by Dotmar. This warranty for loss in light transmission applies only to clear Dotmar sheets e.g. it does not apply to tinted or coloured sheets. This warranty covers loss of light transmission due to degradation in the product occurring due to or arising out of a manufacturing defect. It does not cover loss in light transmission due to abrasion, atmospheric & chemical deposits or dust. Regular cleaning, as recommended by Dotmar, will assist to reduce loss of light transmission, however it will not abolish it.

Additional Information

The thickness of the test samples for light transmission testing must be between 1mm and 3mm and the sample surface should be machined to achieve a smooth polished finish.

Warranty Guidelines

The warranty against breakage only applies to sheets that are:

1. Transported, stored and used, in such a way so as not to adversely affect the material.
2. Not exposed to methods used to join, attach, or seal the material, which have a detrimental effect on the material. If the sheets are drilled or riveted, only the weathering resistance warranty is applicable.
3. Not exposed to the negative effect of chemicals.
4. Not thermoformed or moulded in any way.
5. Cleaned in accordance with Dotmar's recommended cleaning procedures
6. Sold for use in standard commercial/industrial applications in flat form, not for Architectural Roofing or Decorative Construction application.

Warranty Case

Claims for breach of warranty shall only be considered if the following conditions have been met:

- a) It can be proven that the sheets have been used as set out in the Warranty Guidelines above.
- b) The claim is made immediately upon the detection of a defect in the sheet
- c) The invoice from the supplier of the sheet can be produced. The invoice should show the name and address of the customer, the purchase date, the complete product description and the total quantity of the purchased sheet.
- d) A signed and completed copy of this warranty has been returned to Dotmar, by the supplier, within one month of the sale. Dotmar will acknowledge receipt in writing and this acknowledgment must be produced by the supplier to validate a claim.

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Dotmar reserves the right to undertake independent investigations into the cause of the failure. Upon request the customer must provide Dotmar with a 1m2 sample of the defective sheet for trial purposes. Prior to the shipment of replacement material, the entire defective stock must be returned to Dotmar for assessment. If a claim is validated Dotmar may elect to supply the replacement material to the customer at a discounted pro rata of the original purchase price as set out below or refund the original sales price pro rata as set out below.

To the extent permitted by law this written warranty for Dotmar Polycarbonate UVX Capped (two sides) 10 year sheet is in lieu of all other warranties and conditions (express or implied) including without limitation, any written or verbal statement or representation. Dotmar shall, to the extent permitted by law, not be liable for any damages arising out of the use or application of Dotmar Polycarbonate UVX capped (two sides) 10 year sheet, nor shall Dotmar be liable for any amount greater than the original price purchaser paid for the Dotmar Polycarbonate capped (two sides) 10 year sheet.

This warranty represents to extent permitted by law the purchaser's sole and exclusive recourse.

Additional claims for extra expenses incurred are the sole responsibility of the customer.

NOTE: The information given in the above warranty is based on our knowledge and experience to date. It does not release the user from the obligation of carrying out their own tests and trials, in view of the many factors which may affect the application; neither do they imply any legally binding assurance of certain properties or suitability for a specific purpose.

Dotmar Recommended Cleaning Procedure

Dotmar Polycarbonate sheet, like all plastics, should be cleaned regularly. Dotmar recommends a cleaning schedule of at least once per year. A regular cleaning program will reduce the effects of weathering but will not eliminate them.

Steps

1. Rinse sheet with lukewarm water only. **DO NOT ADD DETERGENTS OR SOAP** to the water.
2. Using a soft, gentle cloth or sponge, lightly wash to loosen remaining dirt and residue. **DO NOT SCRUB** or use brushes or harsh instruments.
Dotmar Polycarbonate sheeting is not scratch resistant.
3. Repeat rinse with clean lukewarm water
4. Dry with a soft clean cloth to prevent water spotting.
5. Do not clean in direct sunlight.

Gradings

Time from Date of Sale	% Refund of Purchase Price or % Discount on Purchase Price of Replacement Product
0 – 7 years	100
7 – 8 years	90
8 – 9 years	80
9 – 10 years	70
10 + years	0

Customer Name: _____

Address: _____

Supplier Name: _____ Date of Sale: _____

Address: _____

Supplier Signature: _____ Supplier Invoice Number: _____

Number of sheets purchased: _____ Dotmar Lot/Serial No(s): _____